



QM RESORTS

SIERRA
SEASONS SUMMER

2023


Dear Owners

Summer is finally here and we can't wait to welcome you at your home away from home! Within this newsletter, along with some important tips and booking tricks, you will find tons of exciting events, concerts, and a tasty summer treat to try.

We all love summer. Spending more time with the family, soaking up the sun on the beach, barbecuing, nature walks... How ever you choose to spend your vacation, we've got you covered. Contact Owner Services to get your next vacation booked today.

Happy Vacationing!





Top Reasons You Should Travel

Traveling Improves Your Health - From cutting down on stress, to lowering your chances of developing a heart disease, the health benefits of traveling are huge. You may be sitting in a chair all day long at the workplace: including some walking in your trip is sure to make your body feel better. For some people, it is even a cure for depression and anxiety. Of course, it's not a foolproof cure, but it might help you feel better, both physically and psychologically. Traveling more is likely to have a tremendous impact on your mental well-being, especially if you're not used to going out of your comfort zone. Trust me: travel more and your doctor will be happy

Traveling Lets you Disconnect From your Daily Life - We tend to get so caught up in our daily lives that sometimes, by simply sticking around, we may do ourselves more harm than good. Is work taking over your life? Kids need something to look forward to this summer? Why not plan a trip? Learn about new areas or new words in a different language! Even more than enjoyment and languages, traveling can teach you something new about yourself. So, let go of the stress, have fun, take the vacation selfies and disconnect!

Traveling Allows You To Try Amazing Food - Don't trick yourself into going to next door shop; try the local culture foods and experience new flavors. As you travel, you discover the real thing, and discover that it's usually very different from what you're used to. Eating local food in a new country is an entirely new experience. All the flavors are different.

Traveling Makes You Feel Like An Adventurer - The benefit of traveling to a new place is that it forces you to face the unknown and think differently. Adventures require novelty, so get out of your comfort zone. It might be scary, but in retrospect, you'll see it as the best decision you ever made!

Don't Miss Out On These Summer Events!

Concerts

| | | |
|--------------------------|---------------------|--------------------------------|
| Clay Walker | Jul 7th- Jul 8th | Bally's Lake Tahoe |
| The Beach Boys | Jul 8th - Jul 9th | Silver Legacy Resort Casino |
| Sammy Hagar & The Circle | July 14th | Lake Tahoe Outdoor Arena |
| Little Big Town | Jul 16th - Jul 17th | Grand Sierra Resort and Casino |
| Rod Stewart | Jul 29th - Jul 30th | Nugget Event Center |
| Kane Brown | Aug 31st - Sep 1st | Lake Tahoe Outdoor Arena |
| Foo Fighters | Aug 10th | Lake Tahoe Outdoor Arena |
| Darius Rucker | Aug 19th | Lake Tahoe Outdoor Arena |
| Sublime with Rome | Sep 8th - Sep 9th | Grand Sierra Resort and Casino |
| The Killers | Sep 16th- Sep 17th | Grand Sierra Resort and Casino |



Events

Dragon Lights Reno Jun 30th - Aug 13th Rancho San Rafael Regional Park

Dragon Lights is coming back to Reno, Nevada with bigger and brighter displays this summer! This year the festival will shine lights on mini creatures in the garden and bring back the iconic dragon in a completely new form. As you walk through the gardens, you will find more than a thousand pieces of larger-than-life lantern sculptures that not only glow but also move and change colors.



Sierra Nevada Lavender & Honey Festival Jul 9th Idlewild Park

In its fifth "scent-sational" year, this community festival celebrates all things lavender and honey - along with arts & crafts, event-themed food & drink, live music, and educational and children's activities. With its roots in local agriculture, this event celebrates the best of local farms, food, artisans, and independent businesses. Free to the public.

Best In the West Nugget Rib Cook Off Aug 30th – Sep 4th Victorian Square

Often referred to as the Super Bowl of rib competitions on the national BBQ competition circuit, the annual Labor Day Weekend event spans more than 6 city blocks in the heart of downtown Sparks, Nevada. Two dozen of the country's best BBQ teams competed for nearly \$20,000 in prize money, plus prestigious bragging rights! It is estimated that 350,000-400,000 BBQ enthusiasts take part in the festivities each year, consuming more than 250,000 pounds of mouthwatering ribs during the 6-day festival.

Lake Tahoe Shakespeare Festival Jun 30th – Aug 20th Sand Harbor State Park

Imagine your toes in the sand, a fantastic bottle of wine nearby, a gourmet meal and first-class entertainment with your friends and family, all while basking in a perfect Lake Tahoe sunset. You're not dreaming, you're experiencing the enchantment of the Lake Tahoe Shakespeare Festival at Sand Harbor State Park. The amphitheater is one of the most scenic venues in the world.



Candy Dance Sep 23rd – Sep 24th Downtown Genoa

A number of special events occur throughout the year in Genoa, but none are more significant than the annual Genoa Candy Dance Arts & Crafts Faire. The original Genoa Candy Dance and Dinner fundraiser in 1919 were held to pay for street lights for Genoa. After the lights were purchased, it became necessary to continue the fundraising to cover the cost of the electricity, and in 1974 the Arts & Crafts Faire was added to the event. The Genoa Candy Dance tradition continues to support the Town of Genoa today. This event, which boasts over 300 arts and crafts, activities, and food vendors, draws thousands of people to Genoa during the two-day event.

Hot August Nights Aug 1st – Aug 6th Reno/Sparks

Hot August Nights is a must-attend event for car and music enthusiasts alike. Thousands flock to the Reno Tahoe area for free live headline entertainment, show-n-shine competitions, nightly cruises, drag races, loads of vendors and the popular Hot August Nights car auction. Considered one of the world's premier classic car events, more than 5,000 vehicles from this golden era of design are showcased with activities all over Reno and Sparks during Hot August Nights. Restored hot rods and sexy muscle cars give enthusiasts a first-hand experience of popular decades gone by.





Club QM Owners,

Are you interested in seeing some of your direct exchange sources directly? Don't dream about your next vacation, take a look at some of your available vendors and let's get you booked today!

Club QM is giving you the power over your plans! QM Resorts Owner Services department takes care of all of your exchange needs and will continue to do so, but why not give you some power over your plans? QM Resorts works with several exchange companies to fulfill your direct exchange requests. One of our favorite direct exchange vendors is **Resort Travel & Exchange** the RTX site makes planning your vacation simple! Sign up now and start viewing a wide range of exchange opportunities that are available NOW through the Club QM Direct Exchange Program! When you find a vacation week that fits your needs, simply contact Club QM Owner Services at (800) 821-4912 or put in a request at www.qmresorts.com/qm-resorts-club-qm-exchange and let us know the details. We take care of the rest.

Club QM Owners, also enjoy searching some of our other vendor sites:

Tradingplaces.com

Rtx.travel

htse.net

Once you've found your dream location, email us at reservations@qmcorp.com and include the following:

- Which website the week is listed on, the resort name and location, and the available week.

Exchange Rates:

- **Platinum:** First exchange of the year free, additional exchanges - \$109 per week.

Gold \$129 per week

Silver \$149 per week

Bronze \$169 per week

Bonus Time Guest Certificates. Club QM members, are you remembering to take advantage of bonus time offers? Would you like an extra get-a-way while not using your owner use time? For availability or to schedule your next trip, call owner services at (800)821-4912.

Maybe you're booking bonus time to gift to a third party... if so, please ask your owner services agent about a Guest Certificate. All bonus time will require a guest certificate. A **guest certificate** will be booked for a fee of \$50 + tax to authorize a non-owner to use/check-in to your reservation

Club QM Bonus Time Nightly Rates

| Unit Type | Bronze | Silver | Gold | Platinum |
|----------------|--------|--------|-------|----------|
| Studio | \$110 | \$100 | \$80 | \$70 |
| 1 BD | \$120 | \$110 | \$90 | \$80 |
| 2BD Deluxe | \$130 | \$120 | \$110 | \$100 |
| 2 BD Signature | \$140 | \$130 | \$120 | \$110 |

Club QM Direct Exchange. Yes, we have inventory NOW!! You see what we see. Keep in mind that these weeks are available first-come, first-served basis and the inventory is a constant rotation of availability. If you do not see the week listed that you are looking for you may contact us and put in a request. Once your request has been submitted, we will send out an email blast to over 200 vendors searching daily for your request.

For a list of destinations, visit www.QMResorts.com or contact Owner Services. If you don't see what you want, please reach out and we will email your request to our 200 plus exchange vendors and work on your request!

Club QM Reservations Team

The Club QM Direct Exchange program has available inventory NOW!!

Keep in mind that these weeks are available first-come, first-served basis and the inventory is a constant rotation of availability. If you do not see the week listed that you are looking for you may contact us and put in a request. Once your request has been submitted, we will send out an email blast to a distribution list of over 200 vendors searching daily for your request. QM Resorts is here for you, continuing to take care of all of your exchange needs! See somewhere you'd like to visit? Give us a call and let's get you booked right away!

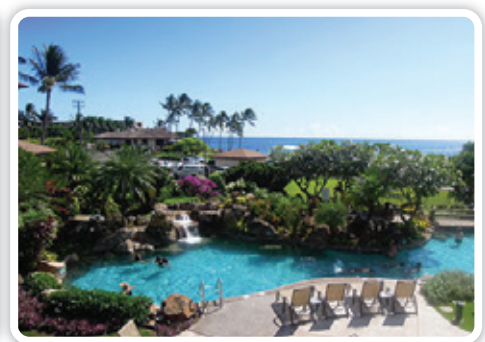
| ID | ARRIVAL | DEPARTURE | SIZE | RESORT | CITY | STATE |
|------|----------|-----------|------|-----------------------------|------------------------|-------|
| 9747 | 07/07/23 | 07/14/23 | 2BR | Quarter House | New Orleans | LA |
| 9753 | 07/14/23 | 07/21/23 | 1BD | Lawai Beach Resort | Kauai | HI |
| 9694 | 08/04/23 | 08/11/23 | 2BR | Scottsdale Camelback Resort | Scottsdale | AZ |
| 9738 | 08/19/23 | 08/26/23 | 2BR | Island Seas Resort | Freeport Grand Bahamas | |
| 9644 | 08/27/23 | 09/03/23 | 2BR | Jockey Club | Las Vegas | NV |
| 9572 | 09/01/23 | 09/08/23 | 2BD | London Bridge Resort | Lake Havasu City | Az |
| 9698 | 09/01/23 | 09/08/23 | 2BR | Desert Breezes | Palm Desert | CA |
| 9699 | 09/08/23 | 09/15/23 | 2BR | Desert Breezes | Palm Desert | CA |
| 9700 | 09/15/23 | 09/22/23 | 2BR | Desert Breezes | Palm Desert | CA |
| 9737 | 09/16/23 | 09/23/23 | 2BR | Island Seas Resort | Freeport Grand Bahamas | |
| 9701 | 09/22/23 | 09/29/23 | 2BR | Desert Breezes | Palm Desert | CA |
| 9773 | 09/30/23 | 10/07/23 | 2BR | Eckhert Place | San Antonio | TX |
| 9780 | 10/22/23 | 10/29/23 | 1BR | Jockey Club | Las Vegas | NV |
| 9739 | 02/17/24 | 02/24/24 | 2BR | PVC at Tahoe Village | Sparks | Nv |
| 9781 | 03/31/24 | 04/07/24 | 1BD | Jockey Club | Las Vegas | NV |
| 9782 | 04/28/24 | 05/05/24 | 1BD | Jockey Club | Las Vegas | NV |
| 9783 | 12/08/24 | 12/15/24 | 1BD | Jockey Club | Las Vegas | NV |



Quarter House Resort



London Bridge Resort



Lawai Resort

RESERVATION BOOKING HIGHLIGHTS

All Club QM ownership levels have access to the following “Home” resorts

- Ridge Sierra
- Tahoe Chaparral
- Thunderbird Resort Club
- North Lake Lodges & Villas
- Kingsbury Crossing

Time is counted based upon resort designation and unit size

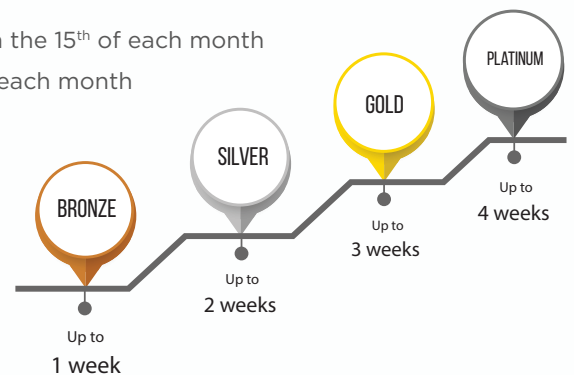
- a) Thunderbird & Kingsbury Crossing – Deluxe 1BD or 2BD
- b) North Lake Lodges – Deluxe 1BD or Studio
- c) Tahoe Chaparral, Ridge Sierra & North Lake Villas – Signature 2BD

Use Time:

- **Tahoe Chaparral** - 1yr in advance
- **Thunderbird** - 1yr in advance from beginning of season as listed on the use calendar
- **North Lake Lodges** - 2yrs in advance
- **Ridge Sierra & North Lake Villas**
 - **Gold/Silver/Bronze** - 10mo in advance beginning on the 15th of each month
 - **Platinum** - 11mo in advance beginning on the 15th of each month

Bonus Time:

- **Thunderbird** – 30 days in advance
- **Ridge Sierra & North lake Villas** – 14 days in advance
- **North Lake Lodges** – 21 days advance
- **Tahoe Chaparral** – 60 days advance w/3 night minimum or Club QM bonus time as little as one day at a time.



Exchanges:

Exchange requests can be put in up to 1 year in advance for Direct & II

Direct Exchange

- **Exchange Values**
 - a) Unit sizes based upon availability determined by exchange resort
 - b) Time is calculated once resort confirms unit size
- **Exchange fees are charged at time of confirmation**
 - a) Choose any destination in the world for only an exchange fee of \$0 - \$219
 - b) Platinum owners, your first exchange every year is free!

Interval International

- Requests should be made in advance
- Requests auto confirmed if destination has immediate availability
- Exchange fees are charged at time of request





Strawberry Mango Popsicles

Ingredients

- Strawberry Mixture
- ½ can full fat coconut milk (give the can a good shake before opening)
- 1 heaping cup of fresh or frozen strawberries
- 3 tbsp agave
- 2 tsp lemon juice (for the strawberry mixture)
- Mango Mixture
- 1 heaping cup of fresh or frozen mango
- ½ can full fat coconut milk (give the can a good shake before opening)
- 3 tbsp agave

Instructions

Add all of the ingredients for the strawberry mixture to a high-speed blender and blend until combined. Once a liquid mixture has formed, transfer the mixture to a bowl and set aside. Rinse out the blender with warm water and add in all of the ingredients for the mango mixture. Blend until combined and a liquid mixture has formed. Transfer to a separate bowl and set aside. Now that you have both layers, you're ready to begin transferring the mixture to your Popsicle molds. This is easiest to do using a two measuring spoons, one for each flavor in addition to using a funnel for neater results. Feel free to disperse the mixtures however you'd like. Once your molds are filled, cover them with their lid and add in the Popsicle sticks to each (careful not to push them in too far). Transfer them to the freezer and let them set for at least 6 hours. Once set, remove them from the freezer when ready to consume. Enjoy!

Employee Spotlight



Meet Rudy!

Rudy has been a Houseman with the Thunderbird Resort since 2003! You will always find him with a smile on his face and greeting you with “hello, how you are doing?” Rudy’s kindness and positive attitude are infectious to anyone that interacts with him. Rudy truly takes pride in his work and it shows. When asking what his favorite part of his job is, he says “I like that my coworkers are humble, communication is great and I love how management treats employees”.

Thank you, Rudy, for being an amazing member of our QM family!



QMResorts.Com

At QM Resorts, your time is important to us and we understand that calling us is not always convenient. Visit www.qmresorts.com and skip the phone call!

Learn about all five of QM's properties and view pictures of rooms. Book time or exchange a week, request information, read testimonials and read the latest QM news at your convenience.

Direct phone numbers for the corporate office, reservations, and accounting departments, as well as the general email address, can be found on the Contact Us page. Visit www.qmresorts.com

EMAIL AND IMPORTANT COMMUNICATION INFORMATION

To receive future newsletters by email, let us know and send your email address to info@qmcorp.com or contact owner services at **800-821-4912**.

Owner Services – 800-821-4912 | Corporate Office – 800-788-4297 or 775-355-4040 | info@qmcorp.com
Accounting – 800-788-4297 | Accounting Email: Receivables@qmcorp.com

ONLINE PAYMENTS ACCEPTED

You can make payments to your account online by visiting your resort link at <https://qmresorts.com/>

Automatic bill pay can simplify your life!

Let us help make paying your maintenance dues easy and convenient so you can focus on the things that matter most in life... like your next vacation!

- Never forget a due date
- **No more** late fees
- **No more** writing checks or calling in with a credit card
- Monthly payments

Auto pay is a prepayment system so that you never have to worry about making sure you are paid up before planning your trip. This convenient bill payment method is debited monthly directly from your checking account.

To set up auto pay, your account must be current. For more information or questions about signing up, please contact accounting at:

(800) 788-4297 / email Receivables@qmcorp.com

PROTECT YOURSELF FROM FRAUD

Know the signs! 6 Red Flags of a Resale Scam:

- ✘ If you're contacted regarding the sale of your timeshare or the elimination of maintenance fees;
- ✘ If an offer sounds too good to be true (it likely is);
- ✘ If you're asked to pay an upfront fee for a future "service";
- ✘ Promises to modify or cancel your timeshare contractual obligations; or
- ✘ Any call or mailing offering to transfer your paid-off ownership to another party;
- ✘ If you receive a call from someone claiming to be a representative of ARDA or ARDA-ROC;
(ARDA and ARDA-ROC **DO NOT** contact owners unless first requested by the owner to do so. ARDA and ARDA-ROC **DO NOT** perform any resale services.)

Don't send money up front! Before listing your ownership for rent or sale, learn more by visiting the Timeshare Resale Resource Center website at <http://ardaroc.org/resales/>



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